

Delivery Plan Y2 Workplan 2023-24

Blue = complete
 Red = missed deadline/unable to deliver
 Amber = at risk of non-delivery/not meeting deadline
 Green = on track to delivery by deadline
 Purple = closed

Programme	Ref	Project Description	Project Name	Category	Start Date	End Date	BRAG Status	Tier	Latest Update
Commissioning	KPS23	Deliver robust arrangements for medical cover for care settings	1. Medical Cover for Care Settings	FTP		May-24	Closed	Tier 1 (Prevention)	This project has been put on hold by SLT, and will be reviewed for re-starting in Year 3.
Commissioning	SE14	Review availability of the range of independent advocacy and implement any recommendations from the review	2. Review range of independent advocacy	FTP		Jun-24	Completed	Tier 1 (Prevention)	The new contract for advocacy has been awarded and the service manager for advocacy has advised that the contract has now started as of the 1st October 2023.
Commissioning	SE17	Develop and deliver the Procurement Workplan incorporating our commissioning principles so that our commissioning is ethical, creative and co-designed and co-produced with partners and communities.	3. Transformation of Commissioning Approach	BAU		Mar-25	Green	Tier 1 (Prevention)	<p>The Bon Accord Care Contract Review and Service Specification review has continued with Executive Group meetings and additional ALEO discussions. Working closely with colleagues, further meetings have taken place to establish the service specifications to be included within the new contract. These have been led by the Partnerships Commissioning Lead, Partnerships Cares Head of Delivery and Development. The project steering group has regularly met to review the feedback from both the Executive Group meeting and Service Specification Review.</p> <p>The Rubislaw Park Nursing Home End of Life Pathway Test of Change opened to referrals from all areas within Aberdeen Royal Infirmary at the end of 2023. An SBAR was received and progress on progression and continuation of the Test of Change and it has been decided that this will end at the end of March 2024. The learning that has been gained since the start of the test is being going forward. We are planning on linking in and working alongside SAS (Scottish Ambulance Service) and other end of life/palliative care colleagues to support community facing services.</p> <p>The review of the contract for Care at Home, Support Living and Complex Care has commenced with surveys being sent to providers, social care staff and those currently receiving care. A care Service Managers has been scheduled for 12/10/2023.</p> <p>Discussions with ACVO have taken place regarding moving to a Grant Funding model for counselling services in Aberdeen City. Data on all counselling services in the city has been collected and this is delivered in other locations will be undertaken and an outline model will be considered. Following this discussions with service providers will be undertaken.</p> <p>City and Shire Commissioning and Contracts are working in collaboration to develop a Commissioning Academy to support providers with the principles and delivery of ethical commissioning.</p> <p>Review of the contract for Care at Home, Supported Living and Complex Care - Workshop held with Social Care Service Managers and the feedback from this, along with results from the review of currently receiving services has been collated and grouped into common themes. These will be analysed to determine which elements are within our "gift" to consider for inclusion in the new contract. Colleagues from Moray with a view to further reflecting on the how the contract has worked so far and what is required for the future.</p> <p>Workshop held at the end of November with colleagues from Moray Project Board has been set up for Care at Home Contract Review, colleagues are being identified for the project. Providers Event scheduled for February 15th and Event to co - design contract scheduled for 16th March. Feedback from engagement sessions currently being analysed to determine next steps.</p> <p>Further discussions have taken place with ACVO relating to moving to a Grant Funding model for counselling services in Aberdeen. ACVO shared a good example of this in practice in Fraser of Iriss to and Shona Omand-Smith is getting in touch with Linda Irvine Fitzpatrick who was involved in the work in Edinburgh to arrange a meeting to discuss how best to approach this.</p>
Communities	CT03	Confirm the accuracy and accessibility of the map of existing universal and social support and work with partners and the community to develop services to meet any identified gaps	4. Support Mapping	BAU		Oct-24	Green	Tier 1 (Prevention)	<p>Mapping ongoing with community and statutory partners. AGILE guide is out where individuals, carers, families, and community groups can access support staying independent i.e. Care and Repair service, Bon Accord Care, Community Support Services, etc.</p> <p>Guidance on avoiding social isolation includes information on lifelong learning, physical fitness, digital skills, and volunteering opportunities.</p> <p>Guidance on staying informed includes information on NHS services, cost of living support to maximise food, energy, and benefit support, advocacy services, social care and bereavement support.</p> <p>Our community planning partners GREC have prepared a service directory and we will continue to work closely with them. All services on AGILE have been added to the Scotland's Community Support Directory sources.</p>
Communities	CT07	Continue to develop and evaluate the Northfield Hub as a test of change for cross-sector, easily accessible, community hubs where a range of services coalesce, all responding to local need, to feed into a wider initiative on Priority Intervention Hubs.	5. Priority Intervention Hubs	FTP		Mar-25	Green	Tier 1 (Prevention)	<p>Get Active Northfield. Evaluation of the "Get Active Northfield" Priority Intervention Hub commenced at the end of November. A paper is currently being drafted for the Senior Leadership Team and the Joint Board (JJB) update report will be presented in May 2024.</p> <p>Aberdeen City Vaccination & Wellbeing Hub - During Q3, the Team worked with 33 partner organisations to deliver a truly integrated priority intervention hub providing support and Treatment & Care (CTAC) appointment. A new community hub area was created to support people post vaccine, where visitors could sit and chat and find out more information to help them stay & Stay Connected. This area is available for anyone to walk into without an appointment. A paper was presented to the Integrated Joint Board (IJB) in December 2023 requesting funding for the further year, and to agree that this continues as a Priority Intervention Hub Model. This paper also included a request to change the name from "Aberdeen City Vaccination Centre" to "Aberdeen City Vaccination & Wellbeing Hub" amount of additional support and services working from this location. This paper was well received and agreement to extend was granted alongside agreement to work to the Priority Intervention Hub Model.</p>

Communities	CT08	Develop the membership and diversity of our Locality Empowerment Groups	6. Develop LEGs	BAU	Apr-22	Mar-25	Green	Tier 1 (Prevention)	<p>Integrated Locality Planning Team set up with a remit to grow and diversify LEG membership.</p> <p>LEGs and integrated locality planning are standing agenda items on Community Empowerment Group and Strategic Planning Group.</p> <p>Community Empowerment Strategy launched in December 2022. Stretch Outcome 16 added, with seven dedicated projects to promote community empowerment. A LOIP Project diversity at Locality Planning meetings, the Communities TPM is Project Manager of this project group.</p> <p>A dedicated local outcome improvement group has been set up to increase and diversify locality planning membership and participation.</p> <p>Locality Planning Team held a series of community engagement events during October and November 2023 using the Place Standard Tool to inform the refresh of our three local membership of our Locality Empowerment Groups and Priority Neighbourhood Partnerships.</p> <p>Communities Team engaging with Mental Health Foundation and GREC to increase participation of New Scots (asylum seekers and refugees) in Aberdeen through accredited training. Engagement with various community groups and venues is ongoing.</p> <p>The Integrated Locality Planning Team are visiting community members in their localities to raise awareness of locality planning and increase LEG and PNP membership. We have visited Newhill Community Council, Mastrick Community Council, Bridge of Don Community Council, Danestone Community Council, Dyce Community Council, Culter Community Council.</p>
Communities	CT09	Increase community involvement through existing networks and channels	7. Increase community involvement	BAU		Mar-25	Green	Tier 1 (Prevention)	<p>Communities Team are providing project management support and project team members to plan and deliver the Age Friendly Aberdeen launch event in June 2023 at Kings Church. Enable individuals and community groups to make better plans to age and retire well by focusing on health, wellbeing, finance, employment, community networks and volunteering with community groups and organisations and we will provide opportunities to link up people with these groups at the event and afterwards.</p> <p>The Community Team continues to engage with communities across Aberdeen. This includes locality planning, community planning, wellbeing, and public health outreach. The Wellbeing services across Aberdeen City.</p> <p>The Public Health team continues to deliver training and capacity building for communities such as Health Issues in the Community and PEEP training.</p>
Communities	CT10	Deliver Integrated Locality Plans and report on progress	8. Deliver Integrated Locality Plans	BAU	Apr-22	Mar-25	Green	Tier 1 (Prevention)	<p>North Locality Empowerment Group will next meet on Wednesday 24 January. South Locality Empowerment Group will next meet on Thursday 25 January Central Locality Empowerment Group will next meet on Wednesday 31 January.</p> <p>Easy Read Locality Plans have been prepared by Integrated Locality Planning Team and circulated to LEG members for consultation.</p> <p>Engagement events held across the city during October-November to get community feedback on priorities for the refreshed locality plans. A data report was prepared by the Health Empowerment Groups and Priority Neighbourhood Partnerships.</p> <p>A series of Community Planning stakeholder events will be held in January to further inform the development of the refreshed LOIP and locality plans.</p> <p>The draft locality plans will be reviewed by the Locality Empowerment Groups and Priority Neighbourhood Partnerships between 24 -31 January.</p> <p>The locality plans remain on track to be approved by the Community Planning Board on 29 April.</p>
Communities	CT11	Ensure the use of Our Guidance for Public Engagement is embedded	9. Public Engagement	BAU		Mar-25	Green	Tier 1 (Prevention)	<p>"Our Guidance for Public Engagement" has been used as basis, and informed the manner of engagement for (1) development of the Carers' Strategy 2023-2026 (2) work in relation to the 'Older People and Frailty' pathway (4) The Transitions pathway (Children with additional support needs moving on from school) (5) the meal provision and payment options for a Neuro Rehab Pathway.</p>
Communities	CT12	Promote the use of Care Opinion to encourage patients, clients, carers and service users to share experiences of services, further informing choice.	10. Care Opinion Promotion	BAU		Mar-25	Green	Tier 1 (Prevention)	<p>The Specialist Older Adult Rehabilitation Service (SOARS) reviewed and asked for changes to be made to their 'service tree'. The result of which is (1) it makes it easier for the public 'responders' see only the stories relevant to their service (previously all 'responders' would have seen stories relevant to all SOARS services. The next step is to produce QR codes for the service.</p> <p>Health Village: Dietetics received CO training in September. The list/ email address' of 'responders' for the Sexual Health Clinic have been updated and CO promotional materials produced.</p> <p>Learning Disability Services and Community Nursing teams: errors have been identified for 'administrators' and 'responders' in those service tree's. Updates will be made when the errors are identified.</p>
Communities	PIH08	Co-design Aberdeen as an Age Friendly City which supports and nurtures people to get ready for their best retirement and promotes the development of a social movement to encourage citizens to stay well and stay connected within their communities.	11. Community Intervention	BAU		Mar-25	Green	Tier 1 (Prevention)	<p>Granite City Gathering project team are working in partnership with both Moray & Aberdeenshire Social Care Partnership to host a month-long wellbeing festival in May with events and a celebration event in October to align with international older persons' day. Grampian Meaningful Activity Network will promote activity and good practice in all settings across the city. Bidding for funding to support the application of a WHO Age Friendly City principles and promote community participation, engagement and empowerment. The EU/UK Government will run through to March 2024, the Communities Team will submit a joint bid with our colleagues in NHS Support Services Scotland focussing on addressing frailty and promoting the Scottish Older Person Assembly (SOPA) age friendly communities' network to learn more about the process of endorsing the age friendly city application and support the creation of a Connected is undertaking a locality audit of activities and projects that are age friendly. TPM is engaging in LOIP activity. □</p>
Digital	AFHL03	Make Every Opportunity Count by ensuring patients, clients and their carers are signposted to relevant services for help.	12. MEOC	BAU	01/04/2022	Mar-25	Green	Tier 1 (Prevention)	<p>No formal Grampian meetings just now there has been a Programme leadership change for the Grampian programme so expected meetings to be established in January. Met with behaviour change process) They wanted to review if any duplication and or how MEOC aligns with this. Passed on MEOC resources and project status. Operationally training has started in city.</p>
Digital	SE05	Support the implementation of digital records where possible	13. Digital Records	BAU		Mar-25	Closed	Tier 1 (Prevention)	<p>Marked as closed due as activity is incorporated into projects SE09 and SE10</p>

Digital	SE06	Support the implementation of Electronic Medication Administration Recording (EMAR) in our care homes.	14. EMAR Implementation	FTP		Dec-23	Green	Tier 1 (Prevention)	Paper with options appraisal presented to SLT in November 2023. SLT have requested a business case be prepared for end March 2024.
Digital	SE07	Seek to expand the use of Technology Enabled Care (TEC) throughout Aberdeen.	15. Expanded Use TEC	BAU		Mar-25	Green	Tier 1 (Prevention)	Business case for Balnagask Court TEC replacement has been completed. On hold pending outcome of availability of funding. 3 month Proof of Concept launched for Assisted Care Robots project. Kingswood Court is currently identified as one site, BAC senior leadership have requested further information DPIA in progress. Digital Support Hub (DSH) now providing 24hr service with 41 clients. The hub are in week 5 of discharge from hospital with TEC project supporting 8 people home as an alternative within the project. Work on potential model for Proactive Telecare service within Aberdeen City continuing.
Digital	SE09	Deliver a Single Point of Contact for individuals and professionals including a repository of information on health and social care services available, eligibility criteria and how to access	16. SPOC for Individuals/Professionals	BAU		Mar-24	Green	Tier 1 (Prevention)	PID and project scope and timelines have been signed off. There was also an agreement to align with the project Initial project contact to make each other aware of delivery requirements will carry through the professionals looking after episodes of care with service users. Option appraisal is being worked on. Next step is provide recommended solution and then get
Digital	SE10	Review the future use of Morse in Community Nursing and Allied Health Professionals	17. MORSE Review in CN/AHPs	BAU		Mar-24	Green	Tier 1 (Prevention)	Decision by Grampian Chief Officers in December 2023 to put the implementation of Morse at a Grampian level on hold. This is to be reviewed in the new financial year. IJB Paper due in May 2024 to look at evaluating the impact of Morse and the renewal of the contract which is due to expire in October 2024. RAG status at Green since the review has taken place but not in a position to support at present with regards to the Grampian perspective, but the ACHSCP position is to continue implementing Trakcare which will fulfil some of their scheduling needs.
Digital	SE11	Explore ways we can help people access and use digital systems	18. Access to Digital	BAU		Oct-25	Closed	Tier 1 (Prevention)	Closed as a standalone project. Work is incorporated in a number of other projects
Digital	SE12	Deliver Analogue to Digital Implementation Plan	19. Analogue 2 Digital	FTP		Mar-25	Green	Tier 1 (Prevention)	In recognition of the progress, we have made on our analogue to digital telecare transition project, Digital Telecare for Scottish Local Government awarded Aberdeen City Health a Digital Telecare Implementation Award on Thursday the 11th of January 2024. In order to achieve Bronze status through Route 2, a Telecare service provider must have successfully deployed digital-ready alarm devices to at least 50% of its dispersed and ground now replaced 58% of the analogue dispersed alarms estate. The rollout of digital alarms is expected to be completed by the end of the year. We have met with Chubb Skyresposne to discuss commercials and technical requirements. A quote has been received just before Christmas with some costs that are yet to be final
Flexible Bed Base	KPS11	Build on our intermediate bed-based services to create 20 step-up beds available for our primary care multi-disciplinary teams (MDTs) to access.	20 Step-Up Beds	FTP	01.03.2022	Sep-23	Closed	Tier 2 (Early Intervention)	Due to progress on the workstreams identified (Rosewell Step-up and Woodlands GP Admission Beds) not moving forward as anticipated an SBAR was produced and taken to SLT. Agreement made to stop the continuation of this as a separate project on the delivery plan due to the close links with frailty and rehab programmes of work. Step up beds must be
Flexible Bed Base	KPS12	Increase our hospital at home base with an ultimate ambition of 100 beds. These will be for Medical and Respiratory pathways, as well as the current Frailty, End of Life Care and OPAT pathways.	21. H@H Beds 100	FTP		Sep-25	Green	Tier 3 (Response)	Total capacity within the service is 42 beds (22 frailty consultant led, 5 frailty ANP led, 5 OPAT, 5 End of Life Care 5 Respiratory H@H beds). Capacity for the Respiratory beds remains at 5 and communication hasn't been effective between the ward and H@H. With the Lead ANP in post, the Lead Physio taking lead on the ward to build relationships, communication is improving. The planned increase in 5 OPAT beds by the end of June 23 was delayed due to sourcing of equipment and staff training. The equipment is now in place, with staff training ongoing support around these beds and increasing the number of beds we can have. The acute medicine trial went ahead with one patient in December and a meeting is to be confirmed to review this process and the learning from it. Funding proposal including the wider Virtual Capacity that was approved by Scottish Government in Aug 23, reporting is ongoing. Outcomes from the event of wider stakeholders on the 21st of November were shared and where relevant have been included in the project plan to action. Recruitment an ongoing challenge with various roles still vacant. Band 4 Coordinator vacancies a positive with a number of applications, these roles will aid in efficiency across the Jan/Feb 24, this will complement our medical team providing support to the consultants and nursing team.

Frailty	KPS13	Deliver the second phase of the Frailty pathway and undertake a review of implementation to date to identify further improvements to be incorporated into the programme plan.	22. Frailty Pathway 2nd Phase and Review	FTP		Mar-25	Green	Tier 3 (Response)	Frailty Pathway review has been completed and new Grampian Frailty Board Terms of reference agreed by all 3 Chief Officers with Governance oversight being provided by the U priorities agreed are; •Developing a sustainable Workforce •Implementation of a Managed Clinical and Care Network / Learning network for Frailty in Grampian •Grampian Frailty Performance Monitoring The first Board in the new format will take place on 15th January 2023 with significant development work needed to establish working groups around the priority areas particularly U As the new Grampian Board approach is now only focussed on areas where a more focussed Grampian view is needed local plans for all 3 HSCPs will also be required. These will focussed on developing a level of shared understanding and consistency across Grampian around the following; •Hospital-based Frailty (patients with acuity of need requiring inpatient care) •Patient pathways (e.g. Aberdeen City & Shire flow through ward 102) •Step-up & Step-down pathways •Alternatives to hospital (e.g. Hospital at Home or equivalent) •Community, Prevention & Primary care approaches to Frailty •A commitment to Quality improvement approaches where appropriate •A commitment to gaining lived experience feedback and involvement For Year 3 it is proposed that the Aberdeen City Frailty plan and the work of the Grampian Board be considered as separate but interlinked elements of the delivery plan.
Home Pathways	AFHL05	Develop and deliver local and sustainable system flow and return to home pathways with partners, supporting reduced hospital admission, delays in hospital discharge and out of area placements	23. Home Pathways	FTP	01/06/2022	Mar-25	Green	Tier 1 (Prevention)	A) Tenders have been returned for the Stoneywood development. B) Housing for Varying Needs Market Position Statement is currently being developed to inform the Local Housing Strategy with a target date for completion of 20/04/24. Five work experience as well. All workshop have been delivered and live experience engagements in sheltered housing completed. Kay to attend Homecoming event in Glasgow as part of Perth and how that can inform our future plans in Aberdeen. Draft 1 of HVN MPS is being written and a timeline developed in the runup to IJB in May.
Infrastructure	SE20	Develop an interim solution for the provision of health and social care services within the Countesswells housing development and work on the long-term solution	24. Health and Care in Countesswells	BAU	Apr-20	Mar-25	Green	Tier 1 (Prevention)	A unit at the new retail site at Countesswells has been purchased by NHS Grampian. Initial work has been done to identify suitable services to operate from the unit. The design team consultancy rooms with supporting space have been approved by the leadership team. Our consultant architects are now producing a full design and costing for the work. A project will operate from the facility. An HAI-Scribe infection control assessment has been carried out. A paper on the works required to fit out Countesswells went to NHS Grampian's Assets have been identified as applicable to be used for this interim health solution. This was approved with ACC and then went to AMG where funding was agreed. Provided there are no March 2024
Infrastructure	SE21	Assess future infrastructure needs and engage with partners to ensure these needs are met.	25. Infrastructure Plan	BAU	Mar-22	Mar-25	Green	Tier 1 (Prevention)	AMG has instructed the Primary Care Premises Group (PCPG) to carry out an overhaul of the plan for the 2023 update. This has been reported to the PCPG and remitted to its plan Premises Plan will be with the Assest Management Group early in 2024.
MHLD	AFHL07	Work with Children's Social Work and health services, to predict and plan for future Complex Care demand including developing and implementing a Transition Plan using the GIRFE multi-agency approach for those transitioning between children and adult social care services, initially for Learning Disabilities	26. Complex Care Future need and Transition	FTP	01/06/2022	Mar-24	Green	Tier 2 (Early Intervention)	Community Mental Health Commissioned Service Review - Organised three engagement workshops 11/12/23 (completed), 17/01/24 (online due to snow and amber weather war public on how the commissioned Community mental Health service should look like after the end of contract in March 2024. The services up for review are WELL Aberdeen, NOV the Scottish government will be reviewed as not further funds are scheduled to arrive. The service is up for review as well. Due to staff movement within the MHLD Services team, the actions below have only progressed recently. The Parents and Carers transition guide for young people with additional completed and sent to graphics in December, to bring together in a suitable format. The adult Learning Disabilities Social Work team and PM are working to complete these. Serv plan for launch in the new year. Complex Care An update on the progress of this work was provided to the Complex Care Programme Board on 07/12/2023. The working group is focusing on building cost projections coming into
MHLD	AFHL08	Deliver a capability framework for a workforce to support complex behaviour.	27. Complex Care Workforce and Skills Development	FTP	06/04/2023	Sep-23	Green	Tier 3 (Response)	The Capability Framework will be integrated into the Complex Care framework re-tender due for publication in June 2024 and may be applied, in part, to the Supported Living Fram

MHLD	AFHL09	Progress the Grampian wide MHL Transformation Programme monitored by the Portfolio Board	28. MHL Programme	FTP	01/06/2022	Mar-25	Amber	Tier 3 (Response)	<p>General Adult Mental Health Secondary Care Pathway Review: A new timeline has been proposed to support this project to allow for more time early in the new year to consolidate gathered so far. This would lead the timeline to IJB meetings in May 2024. Process mapping has concluded and all service information forms have been completed. This will inform other key stakeholders, to share more widely, the themes arising from the challenges/issues shared about the AMH secondary care pathway, and as an opportunity to gather ideas on these issues. Data gathering will continue against these themes. Engagement with Lived Experience continues through an online survey which is scheduled to conclude mid-January.</p> <p>Learning Disabilities (LD) Health Checks: Focus on planning the pilot using Vaccination Centres in Shire scheduled to progress with a small group. Meeting with Moray took place to discuss health checks to understand how long they will take and cost per patient. The Local Enhanced Service model draft was sent to Moray team to review if this route is being pursued. LD wards, those being referred and those being discharged, this has resulted in onward referral to other services. No confirmed City option for delivering LD health checks confirmed. Scottish Health Boards takes place 17/1/24.</p> <p>Psychological Therapies (PT): Impressive progress has been made across services, with DCAQ analysis and job planning now in place. The next phases of work involve ensuring PTs are planned within CAMHS and LD services to that effect. Work has also progressed to ensure that all Consultant Psychologists and other service leads are able to take full responsibility for reporting to health intelligence and PHS. Further details of progress are detailed below but in addition SH has volunteered to be involved with SLWG to develop and pilot a PT specification clear on areas requiring development moving forward. 12 SLWGs remain aligned to the PTIB Improvement Plan which will conclude by March 2025. The status of this work will be reported in the next update.</p> <p>Public Empowerment Group (PEG): There has been a wider discussion of the PEGO role and the support it offers to the PEG. A meeting was had with the PEGO to discuss the future of the PEG focused on the following:</p> <ul style="list-style-type: none"> •That funding for the PEGO role will not continue through its current funding stream (MHLDS) beyond June 2024. •That without a sustainable funding stream for the PEGO role; that preparing the PEG to be self-sustaining i.e., without the support of the PEGO, would need to begin. •We need to understand what the likely impact of the PEGO role not continuing, would have on the Chair and Vice Chair's participation. <p>It was agreed to meet early 2023 to continue these discussions.</p> <p>Review & Modernisation of MHL Workforce: The next project board meeting is on the 18/01/2024. Focus is now shifting to Service Needs Assessments of Advanced Roles/Clinical Prescribing scope.</p>
MHLD	AFHL09f	Develop a Mental Health triage approach in Primary Care to improve patient experience and promote self-management	29. Mental Health Triage in Primary Care settings	FTP	01/06/2022	Mar-25	Green	Tier 2 (Early Intervention)	<p>We continue to gather referral data and liaise with Scottish Government colleagues to inform them of the project and to raise its profile.</p> <p>However, due to funding limitations for this project it is unlikely the project will be able to continue. Focus has now shifted to producing a project close report and evaluating/ presenting the project.</p>
MHLD	AFHL09g	Review strategy and arrangements for Autism/Neurodevelopmental including further development of the Autism Assessment service and expansion to include neurodevelopmental assessment	30. Autism and Neurodevelopmental Assessment	FTP	1/04/2023	Mar-25	Amber	Tier 3 (Response)	<p>While the Adult Autism Assessment Team (AAAT) in NHS Grampian is funded until July 2024, there is no further Scottish Government funding past that, alongside a lengthy waiting list.</p> <p>The new Learning Disability, Autism and Neurodiversity Bill is due and if any associated funding that may be attached to this will be published.</p> <p>Progressing and developing any new Neurodevelopmental services is likely to be contingent on additional funding or agreement to resource transfer.</p> <p>A monthly working group convened across Grampian will review the existing service and to bring a scoping exercise aligning future developments to national recommendations in the coming months.</p>
MHLD	AFHL09h	Develop and implement approaches to support Suicide Prevention and alignment to national Suicide Prevention Strategy	31. Suicide Prevention	FTP	01/04/2023	Mar-25	Green	Tier 1 (Prevention)	<p>Suitable representatives for the following sub-groups have been identified. The 5 sub-groups for SAMH are:</p> <ul style="list-style-type: none"> •Building Community Capacity •Children and Young People •Lived experience •Bereavement •Data analysis and risk <p>Northeast Suicide Prevention Leadership Group (NESPLG) held on Thursday 27.12.23.</p>
Prevention	PIH01	Reduce the use and harm from alcohol and other drugs including through the Drugs Related Deaths Rapid Response Plan	32. Alcohol & Drugs Reduction	BAU		Mar-25	Green	Tier 1 (Prevention)	<p>We have established a sub-group of the ADP to take forward learning and best practice in preventing drug deaths. The group is chaired by Fraser Bell, COO and is partnership with other teams to drive improvements across the whole system. There is ongoing work with schools and care-experienced young people in relation to primary prevention. There is ongoing work to establish significant staffing / capacity issues with our specialist services.</p>
Prevention	PIH02	Deliver actions to meet the HIS Sexual Health Standards	33. HIS Sexual Health Standards	BAU		Mar-25	Amber	Tier 1 (Prevention)	<p>Sexual Health and Blood Born Viruses MCN reconvened during the last quarter and met twice over the summer, primarily for gathering updates and exploring what a future plan could be that is envisaged to be more action focused. Exploratory conversations held with colleagues regarding hepatitis testing and exploring opportunities to align potential actions with wider system.</p>
Prevention	PIH04	Continue the promotion of active lives initiatives with our partners, for example the Physical Activity Academy, Active Travel etc.	34. Promote Active Lives	BAU	Apr-22	Mar-25	Green	Tier 1 (Prevention)	<p>1) Facilitating connections and delivery of initiatives between sport providers, Sport Aberdeen, RGU, OT and other health and social care staff for Specialist Referrals for long term physical activity opportunities. 2) Physical Activity Academy – level opportunity to re-join or re-start any physical activity ambitions for older adults. 3) Physical Activity Academy – funding applied for to upskill BAC staff in Sheltered Housing in Shire. 4) 'Connects' to discuss opportunities for active travel health behaviour change opportunities within project. 5) Working in partnership with Sport Aberdeen delivering classes using PA Academy. 6) Active Travel – discussing use of the National Physical Activity Pathway with NHSG.</p> <p>Recruitment process ongoing to appoint a Public Health Coordinator to focus on obesity agenda, including the promotion of active lives and active travel. The successful candidate will be announced in the next update.</p> <p>Planning is underway to incorporate a whole system approach to obesity into the refreshed Local Outcome Improvement Plan. This activity is being led by a Public Health Consultant. The refreshed LOIP is on track to come into effect on 30 April 2024.</p>

Prevention	PIH05	Reduce smoking prevalence across population and prevent e-cigarette and emerging tobacco produce use among young people.	35. Smoking Prevalence	BAU	Apr-22	Mar-25	Green	Tier 1 (Prevention)	A LOIP project on Reducing Smoking Prevalence has had the project end report accepted by Community Planning Aberdeen Board which saw smoking prevalence drop by 5%. An improvement project is being developed to look at reducing the number of pregnant women smoking in Aberdeen. This will form part of the refreshed LOIP. Charleston Primary School Pilot on Vaping Prevention being delivered by Youth work and Health Improvement Officers. Sharing of practice event has been held with the Education Public Health Team are still contributing to the development of the Grampian Tobacco Strategy and Plan. Budget has been sourced to fund a part time Health Improvement Officer ACHSCP's Public Health Team have worked with colleagues from NHSG Public Health Directorate; Aberdeenshire and Moray HSCPs; NHS Grampian Community Pharmacy; and
Prevention	PIH06	Continue to deliver our Stay Well Stay Connected programme of holistic community health interventions focusing on the prevention agenda.	36. Deliver SWSC Prevention	BAU	Apr-22	Mar-25	Green	Tier 1 (Prevention)	5 year Health Inequalities Plan for Grampian being developed Mental Health - Grampian wide PH partnership developing strategic framework to improve mapping of mental health & wellbeing services (non-Clinical) in Aberdeen city, with focus on Health Improvement fund: Public Health Team facilitated decision making groups. We have received applications from various projects including support for asylum seekers, men A second round of HIF funding will open in the North Locality during January-February to allocate remaining funds. Regular HIF updates are reported to the IJB via the Chief Officer Health Issues in the Community tutor training continues to be delivered. PEEP training to support disadvantaged parents and families continues to be delivered by HIOs. We continue to support NHSG public Health Directorate's Healthy Futures Program Child Healthy Weight tier 1 delivery plan agreed and Peep plans in place. Food in Focus initiatives ongoing to improve vulnerable people's cooking skills and to support better food choices, this includes food growing and confidence to cook initiatives. Young Carers Integrated Food Programme continues to be delivered.
Prevention	PIH06a	Continue to deliver our Stay Well Stay Connected programme of holistic community health interventions focusing on social isolation.	37. Deliver SWSC Social Isolation	BAU		Mar-25	Green	Tier 1 (Prevention)	Men's Wellbeing Groups –Topic led awareness raising for groups of older men to improve health and wellbeing outcomes. RGU Sport & Exercise Science Partnership – Wellbeing Coordinator and Robert Gordon University lecturers & student placements with an ageing population. Falls Prevention Awareness Events – Information and advice on falls prevention held regularly in communities. Aberdeen Befriending Network –Discussions held with ACVO. Boogie in the Bar – Monthly events - Sunnybank Football Club, The Abbot & Dee Swim Club remain hugely popular. Stay Well, Stay Connected Radio Show – Monthly radio show on SHMU bringing health & wellbeing advice and information directly into people's homes, Wellbeing stalls –Bringing health and wellbeing information and advice into people's communities. Soup & Sannie's - food, company & sign posting events in Seaton, Kincorth & Torry. Sheltered Housing activity programme in Seaton & Torry. Mighty Oaks (menopause), Exercise classes, Health walks and planned conversation cafes for 2024 Dementia/Cognitive decline – Cornhill wellbeing programme, Resource centre wellbeing programme & Compassionate spaces with Bon Accord Care. AGILE - Copies are available at Hub 8 in Marischal college and distributed by care managers support workers, wellbeing coordinators, Vaccination centre, links practitioners, service community nursing team when they out seeing service users. There have been requests for additional copies of AGILE from OT's at ARI and from Garthdee Medical Practice.
Prevention	PIH07	Continue to contribute to the Health Transport Action Plan (HTAP) and the Aberdeen Local Transport Strategy (ALTS) encouraging sustainable and active travel.	38. Contribute to Transport	BAU	Apr-22	Mar-25	Green	Tier 1 (Prevention)	A formal Health Impact Assessment of the Local Transport Strategy was completed and will be used to inform strategic developments once the strategy is operational. PH input related work is being led by the HTAP Programme Manager which is a jointly funded post by Nestrans and NHS Grampian.
Primary Care	CT14	Improve primary care stability by creating capacity for general practice	39. Primary Care Stability	BAU		Mar-24	Amber	Tier 1 (Prevention)	The primary care team continue to work with GP practices to collaborate and discuss current challenges being faced. The situation in relation to practices closing their patient lists has been instructed to open their lists from the 28th of July. However, practices may choose to apply to close their list following a formal process and may also choose to informally ma In light of these current challenges and given the critical role that General Practice plays in the wider health and care system; NHS Grampian with the Integration Joint Boards has objectives for General Practice across Grampian. The output of this will be a delivery plan for a Grampian General Practice Strategy. This will provide an opportunity to deliver Gen A series of four facilitated workshop events begun in September 2023 and are near completion with the final session taking place on the 17th of January 2024. Following this there output and recommendations of this priority work which will be presented to the Scottish Government.
Primary Care	CT15	Deliver the strategic intent for the Primary Care Improvement Plan (PCIP)	40. Deliver PCIP	FTP		Mar-25	Green	Tier 1 (Prevention)	The PCIP Programme continues to deliver on its 6 workstreams and VTP, CTAC and Pharmacotherapy being the 3 workstream of priority and delivery is against the 2018 PCIP. CTAC - practice-based service fully delivered; clinic-based service now operating from sites (BOD, Inverurie Road, College Street, Northfield, Carden House, Airyhall, Kincorth and been delivered 98% against the 2018 PCIP plan. All staff posts have been recruited to against the plan. Looking to operate a service in Torry 2 day a week and this is work in progr Vaccinations (VTP)- fully delivered. The service has moved into the new location in the Bon Accord Centre and the HSCP have agreed to the lease for the premises to be extended Pharmacotherapy - roll out of the service is almost at full capacity, as outlined in our agreed service model of 1 WTE to 10,000 patients. It is recognised this model is insufficient to in the MoU2, and the service model required to deliver is much higher with estimation closer to 2.5 WTE per 5,000. However currently there is no national agreement on this. The workstream has been delivered 99% against the 2018 PCIP plan. The PCIP will be included in the GP Visioning Programme which is currently being delivered across NHS Grampian in terms of revising the delivery of the plan.

Primary Care	CT18	Develop a vision for Primary Care	41. Deliver PCIP	BAU		Mar-24	Green	Tier 1 (Prevention)	<p>The General Practice Vision programme has now concluded the three facilitated stakeholder events. Workshops 2 and 3 were held on 8 and 22 November 2023, attendance numbers were high. Stakeholder engagement targeting the younger generation was undertaken in December 2023. This included focus groups in high schools across the area, and a stall at Aberdeen with Medical Students early 2024. Feedback from these groups will be supplemental to the information and feedback already gathered.</p> <p>A fourth workshop has been arranged for 17th January 2023, this will be a smaller workshop, with attendance from the General Practice Vision Programme Board, as well as other stakeholders, care, patient stakeholder group and finance.</p> <p>Themes that have been identified and will be included in the vision include:</p> <ul style="list-style-type: none"> • Keeping the population well • Pathways • Data • Models of contract • Premises • IT & Technology • Multi-Disciplinary Team • Mental health • Education • Continuity <p>The Vision and accompanying objectives to deliver that vision will be presented to the three IJB's on the following dates: 20th March 2024 – Aberdeenshire IJB 26th March 2024 – Aberdeen City IJB 28th March 2024 – Moray IJB</p>
Redesigning Adult Social Work	CT01	Redesigning Adult Social Work enhancing the role of Social Work in playing a guiding role in the promotion of personalised options for care and support.	42. Redesigning Adult Social Work	BAU		Dec-24	Green	Tier 3 (Response)	<p>All adult social work teams have continued to receive an increased number of referrals. Some areas of redesign have been slowed down or paused due to operational, strategic or financial constraints. A way of working to meet the increased demand and also to have in place a system of early identification and prevention to reduce demand into the system in the long term. A Flash report was presented to SLT on 25th January 23 to extend the timeline from Sep 22 to Dec 24 to enable the above to be completed. This was agreed.</p> <p>06/04/23 - Project listed as Tier 3 due to the statutory nature of Social Work provision as a response service. Where possible they would also be intervening in a manner in line with the current service.</p> <p>As part of additional work identified work to achieve budget savings a new project was identified in relation to Charging policy - Contributing to your care. This project will be delivered in three phases. Phase one is starting payment for meals and services that were previously charged and moving away from cash systems to direct debits. Within phase two, a refreshed Charging Policy will be implemented. Phase three will be a change in modelling of finance into individual budgets for all clients within D365. The changes and developments will incrementally increase finance and reduce costs.</p> <p>An update on progress will be delivered to Senior Leadership Team in Early Feb along with draft Charging Policy for consideration</p>
Rehabilitation Review	KPS01	Develop a strategic planning framework for reviewing of rehabilitation services across ACHSCP /SOARS / Portfolio for phased implementation from April 2023. Each review should consider how partners in sports and leisure can assist in delivery of rehabilitation and will consider bed base requirements.	43. Strategic Planning Framework for Review Rehab	FTP	01.08.2022	Mar-25	Amber	Tier 1 (Prevention)	Direction from SRO and Chief Officer sought re focus and direction of review of City wide rehab services
Rehabilitation Review	KPS07	Undertake and implement a strategic review of the Neuro Rehabilitation Pathway	44. Strategic Review Neuro-Rehab	FTP	01.07.2022	Oct-24	Green	Tier 1 (Prevention)	<p>Report submitted to City IJB for review on the 10th of October was approved.</p> <p>Review report described a 2 phase approach, implementing additional staffing across three main elements in pathway in the first phase, before evaluating impact and then progressing to phase two.</p> <p>Programme Team attended Shire IJB 6th December to present similar report that was brought to the City and this was approved.</p> <p>Programme Team will be attending Moray IJB on the 25th January, again with a similar report to that of City and Shire.</p> <p>Programme Core Team established to drive work forward and oversee 3 projects around Recruitment, Pathways and Evaluation.</p>
Resilience	SE13	Develop a critical path for future budget setting and ongoing monitoring	45. Financial Monitoring	BAU		Mar-25	Completed	Tier 1 (Prevention)	Regular reporting of the forecasted budget position to Senior Leadership Team, Risk, Audit and Performance Committee and the IJB Committee continues. The Delivery Plan Review is being completed by the Senior Leadership Team prior to being formally presented to the IJB in March 2024. As part of the 2024/25 MTFF, a timeline has been developed and agreed at SLT. The timeline details the individual stages in the budget setting process and deadlines for each stage.
Resilience	SE15	Develop proactive, repeated and consistent communications to keep communities informed	46. Community Communications	BAU		Mar-25	Green	Tier 1 (Prevention)	Comms Adviser has been trained on social media platforms and has received all the invites for the internal comms meetings to allow for attendance and continuity in terms of internal comms. A process has been established which allows more ACHSCP staff access to post social media content. The Group have developed a diary of social media post for various ACHSCP events per month.
Resilience	SE23	Review Care for People arrangements	47. Care for People	BAU		Mar-24	Amber	Tier 1 (Prevention)	The City Care For People (CFP) Plan has been reviewed in 23/24, however once the Persons at risk Database (PARD) has been finalised the CFP Plan will be further revised. The results of the exercise held in December 2023 around when a Grampian CFP Group should be set up in response mode.
Resilience	SE24	Review SMOC arrangements	48. SMOC Review	BAU		Mar-24	Green	Tier 1 (Prevention)	Using the draft options appraisal on SMOC arrangements (last updated in Jan 2024) and referring to the plans for the future operation of the DSC's to produce a revised option appraisal. Chief Nurse to speak to MUSC colleagues about the DSC plans, and a steer to be sought from Shire and Moray HSCP's around their plans to manage attendance at DSC meetings.

Resilience	SE25	Create and adopt a Generic Emergency Plan to reflect Aberdeen city IJB's Cat 1 Responder responsibilities	49. Cat 1 Responder	BAU		Mar-24	Amber	Tier 1 (Prevention)	Once the SMOC review has been approved, this will help inform the production of the IJB's Generic Emergency Plan. Meeting set up for week of 22nd Jan to discuss (with colleagues)
Resilience	SE26	Preparing for and managing the transition to a National Care Service (NCS) through the Aberdeen City NCS Programme Board	50. NCS	BAU		Mar-25	Green	Tier 1 (Prevention)	Aberdeen City National Care Service Programme Board has been established since December 2022. It continues to meet on a monthly basis and is working to a Workplan covering the year 2022-23. The Board is currently paused with the Scottish Parliament's scrutiny of the Bill likely to resume following the summer of 2023. In the meantime, the Scottish Government has agreed with Council to be represented on national working groups that are seeking to develop the detail of a shared accountability model. It is anticipated that the Scottish Government will begin to propose legislation in 2024.
Social Care Pathways	AFHL10	Explore opportunities for working with those on Social Work unmet need lists to help support them while they wait, or divert them from the list	51. Unmet need list support	BAU		Mar-25	Green	Tier 1 (Prevention)	Agreed at SLT on 10 th January 2024 this will be closed as a standalone project with the work being incorporated into the Social Care Pathways Review going forward.
Social Care Pathways	CT02	Undertake a strategic review of specific social care pathways utilising the GIRFE multi-agency approach where relevant and develop an implementation plan for improving accessibility and coordination.	52. Strategic Review Social Care	FTP	Jul-22	Dec-25	Green	Tier 2 (Early Intervention)	Programme Implementation Plan is in place to monitor overall progress of this work. Main updates at this point are: SCP4 Hospital Discharge Pathways - Realignment to ward structure implemented. Monitoring of impact will be ongoing during winter period. Initial benchmarking survey indicates positive impact. SCP6 - Preventative & Proactive Care - SCP6.5 - IPOC- Workshop has taken place to consider how IPOC will be structured, sense-making to be carried out to then inform a business case for a national model. SCP6.6 - GIRFE - ongoing work as pathfinder with Scottish Government to develop national model. SCP 9 - TEC plan incorporated within the SCP Board structure due to complimentary nature of projects and leadership responsibility moving to Chief Social Worker. Further work to be completed.
Social Care Pathways	CT04	Implement the recommendations from the June 22 Adult Support and Protection inspection	53. ASP Recommendations Implementation	BAU	Jan-21	Mar-25	Green	Tier 3 (Response)	<ul style="list-style-type: none"> Improvement to recording by NHS Grampian staff of ASP activity – Complete: training curriculum has been amended and a specific Practice Note issued to patient-facing staff. Investigations taking too long, and case conferences taking place when needed – COMPLETE Marked improvement seen – investigations being held more timeously, increase in investigations is being progressed to provide assurance about this. Chronologies & Protection Planning – Working Practice Guidance on most effective use of D365 and Chronologies is being developed (being progressed) Access to Advocacy – Significant improvement in relation to offer of and take up of advocacy. Being embedded into D365 throughout the process. Data collection around this being progressed. Multi Agency Evaluation & Involvement of staff in improvement work – Council Officer Support Groups are taking place and effective – including consideration of improvement work (including consideration of improvement work were established). Workshop re our approach to LSIs took place on 9th Oct 2024 – guidance being developed.
Social Care Pathways	CT05	Deliver the Justice Social Work Delivery Plan	54. Deliver JSW Plan	BAU		Mar-25	Green	Tier 1 (Prevention)	<ul style="list-style-type: none"> Justice Social Work are utilising the national Level of Service Case Management Inventory (LS/CMI) risk/needs assessment tool now that it has been returned to full use with the national processes. The task of identifying suitable premises for the Unpaid Work team remains unchanged with continued liaison to secure premises. There are 2 particular sites of interest being pursued. Progress is being made with the requirement to use the VISOR Police information system, a post for a suitably vetted admin worker is in the process for recruitment in order for JSW to be able to use the system appropriately. There are complications due to the requirement for resetting passwords etc. which requires a higher level of vetting, this is being explored with the Mappa Co-ordination team. In the meantime, there are clear and robust information sharing protocols in place for Mappa cases and all information is shared with partner agencies as required as well as the Mappa Co-ordination team. The new D365 system is being utilised as a working tool, Scottish Government returns were submitted for 2022/23 appropriately. The service is almost fully staffed with newly appointed staff undertaking appropriate induction and training.
Strategy	AFHL01	Deliver on our Equality Outcomes and Mainstreaming Framework, report on our progress to both the IJB and the Risk, Audit and Performance Committee and plan to revise the EOMF in advance of the 2025 deadline.	55. Deliver EOM Framework	BAU	01/04/2021	Mar-25	Green	Tier 1 (Prevention)	EOM Framework is a standing item of EHR group agenda, a number of areas being progressed including the development of the DiversCity Officers Network and review of the paper for the new EOMF and IIA process approved by IJB on 25 April 2023, website updated. Following review of our updated process and paperwork the Equality and Human Rights Commission document that has been circulated to all HSCPs.
Strategy	AFHL02	Undertake and publish Health Inequality Impact Assessments, where relevant, for major service change, in conjunction with people and communities with the relevant protected characteristics ensuring that the requirements of the UNCRC are incorporated.	56. Publish HIAs	BAU	01/04/2021	Mar-25	Green	Tier 1 (Prevention)	New IIA process, including UNCRC, is now in place following approval of this and the new EOMF by the IJB on 25 April 2023. Previous HIAs now published on our website as required. The process will be initially, by the DiversCity Officer Network to help build support and capacity across teams as this develops. DiversCity Officers Network continues to progress with initial discussions with Improvement Manager, Public Health Scotland for opportunities to collaborate and share learnings.

Strategy	AFHL04	Embed consideration of the impact of climate change in health and social care planning and in business continuity arrangements aiming to reduce our carbon footprint and deliver on our Net Zero emissions target.	57. Climate Change and NetZero	BAU	Aug-22	Mar-25	Green	Tier 1 (Prevention)	Various project development has been progressed during this reporting period. It was agreed that a risk should be developed, agreed, and integrated into the ACHSCP strategic risk register. Needs to be developed for the climate change programme (work started).
Strategy	CT17	Monitor and evaluate the impact of the Carers Strategy on an ongoing basis factoring in early preparations for the next revision	58. Monitor and Evaluate Carers Strategy	BAU		Mar-25	Green	Tier 1 (Prevention)	The Carers Strategy Implementation Group (CSIG) continues to meet bi monthly and is currently pulling together the annual update for 2023-24 on the Carers Strategy which is due to be presented to members on 9 January 2024 and our Annual Carers Survey is now live until the end of January 2024. CSIG are currently awaiting the National Carers Census data for Aberdeen City and Shire. A CSIG session to look ahead at Year 2 of the Carers Strategy and the action plan is due to take place on 25 January 2024.
Strategy	KPS19	Help people to ensure their current homes meet their needs including enabling adaptations	59. Suitable Homes	BAU		Mar-25	Green	Tier 1 (Prevention)	The Disabled Adaptations Group (DAG) continues to meet quarterly and sub group established to look at the recently published Adaptations guidance, baseline assessment tool and continues to consider and monitor all major and minor adaptations to meet needs and requirements of people living in their homes.
Workforce	SE01	Deliver the Workforce Plan	60. Develop Workforce Plan	BAU		Mar-25	Green	Tier 1 (Prevention)	The workforce plan is aligned with the ACHSCP strategic plan 2022 – 2025 and focusses on three essential core elements; recruitment & retention, mental health & wellbeing, and training & development. The plan is core elements of the plan as well as an oversight group made up of senior representation across the partnership to monitor and ensure delivery of the plan. These meetings take place monthly and were delivered to RAPC on 28 November 2023, where it was approved.
Workforce	SE02	Develop and implement a volunteer protocol and pathway with a view to growing and valuing volunteering within the health and social care system	61. Volunteer Protocol Pathways	BAU		Sep-23	Not Started	Tier 1 (Prevention)	SRO is exploring use of volunteers at Aberdeen health village, as a test of the various protocols needed
Workforce	SE03	Continue to support initiatives supporting staff health and wellbeing	62. Staff Health & Wellbeing	BAU		Mar-25	Green	Tier 1 (Prevention)	Continuous work ongoing to deliver health and wellbeing initiatives. Initiatives and opportunities shared daily via OLT updates. Funding being sought from 23/24 budget process to support staff health and wellbeing under the Workforce Plan priority, this group will focus on actions and collation of health and wellbeing initiatives being delivered across the partnership to support staff health and wellbeing.
Workforce	SE04	Ensure our workforce are Trauma Informed	63. Trauma Informed Workforce	BAU		Mar-25	Amber	Tier 1 (Prevention)	ACC have £50k non-recurring funding to support this work and are trying to appoint a Coordinator. SLT have been trying to convene a virtual training session, with shire/moray HSCP colleagues. SLT Trauma Informed Workforce session took place 6.9.23, to support leading by example, delivered by Mental Health Service, Clinical Psychologist.
Workforce	SE22	Create and implement an SLT Team Development Plan	64. SLT Development Plan	BAU		Mar-24	Green	Tier 1 (Prevention)	Regular Development Sessions are now taking place, with a core Development Group of four members of the SLT taking the lead on planning and facilitating these. Views of the project are now an embedded feature of the way SLT work. The project will be considered delivered within year 2 and deemed to be business as usual going forward."